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**GENERAL**

**FUTURE ELECTRONIC BUSINESS SYSTEM**

**Effective date: 05 March 2014**

We have all become accustomed to the privileges of electronic communication that has made our lives easier. This includes easy banking, paying accounts online, and find just about anything to buy or sell through the internet.

To this end, RAASA has investigated offering online applications for ATFs'. We have done extensive research in this regard, and found that the cost of setting something like this up, together with the related security, is possible but very expensive. This is obviously not a quick and easy project.

However, at the Industry Liaison Forum (ILF) held at the CAA offices yesterday(4 March 2014), it was announced that the SACAA is investing in a sophisticated IT system that is on par with other Civil Aviation Authorities around the globe that will improve customer service, online subscriptions and modern data exchange capabilities.

When the plan comes to fruition, RAASA will be able to connect to this system to better manage the flow of information with other parties.

We are excited about the project as we believe it will streamline the way we serve the industry, and as we learn more we will share this information.

The process to procure such system is well advanced, and tenders are being evaluated by the CAA.

This system is part of the CAA's strategic plan to render a superior service to the industry and in line with its vision to be one of the top 30 CAA's in the world!

We are excited by this initiative, and will work with the CAA to achieve this goal.

***RAASA is designated and dedicated to serve the recreational flyer!***

**- RECREATION AVIATION ADMINISTRATION SOUTH AFRICA -**